

FLETCHER X UMUSIC HOTEL MADRID EXPERIENCE SWEEPSTAKES OFFICIAL RULES

NO PURCHASE NECESSARY TO ENTER OR WIN.

A PURCHASE WILL NOT ENHANCE YOUR CHANCES OF WINNING.

1. **SPONSOR:** Capitol Music Group, a division of UMG Recordings, Inc., 1755 Broadway, New York, NY 10019, U.S.A. referred to hereafter as the **"Sponsor"**.
2. **SWEEPSTAKES ENTRY PERIOD:** The Fletcher X UMusic Hotel Madrid Experience Sweepstakes (referred hereafter as the **"Sweepstakes"**) begins at 12:00:00 A.M. Pacific Time ("PT") on March 15, 2024 and ends at 11:59:59 A.M. PT on March 27 2024 (**"Entry Period"**).
3. **ELIGIBILITY:** Sweepstakes is open to legal residents of Canada (except for residents of the province of Quebec) or the forty-eight (48) contiguous United States including the District of Columbia (**"Territory"**), age eighteen (18) years or older (each an **"Entrant"**). Residents of any territory not mentioned herein shall not be eligible to enter or win and the Sweepstakes is void where prohibited by law. Employees of the Sponsor, Fletcher (**"Artist"**), Dakia UMusic Hospitality, LLC (**"Prize Provider"** or **"UMUSIC HOTELS"**) and their respective parent company, subsidiaries, affiliates, advertising and promotion agencies, and any other individual or company involved in the development or execution of the Sweepstakes (collectively the **"Associated Parties"**) and their immediate family members and/or those living in the same household of each are not eligible to enter or win. Sweepstakes is subject to all applicable federal, territorial and local laws and regulations. By participating in the Sweepstakes, every Entrant confirms that they have read and agree to comply with these Terms and Conditions (**"Rules"**), Sponsor's terms of use, located at: <https://privacypolicy.umusic.com/terms/> and all other Sweepstakes requirements.
4. **HOW TO ENTER:** You may enter the Sweepstakes by visiting <https://digital.umusic.com/fletcher-spain> (**"Website"**) and following all on screen instructions by providing your first name, last name, email address, mobile phone, country and clicking "Submit". Upon clicking "Submit", you are officially entered into the pool of eligible entries (**"Entry"**). To obtain up to three (3) bonus Entries, you can sign up to receive email updates from Fletcher by checking the appropriate sign-up box, and/or sign up to receive email updates from UMUSIC HOTELS by checking the appropriate sign-up box and/or sign up to receive email updates from Universal Music Group by checking the appropriate sign-up box. Once properly checked and submitted, the information you supplied via your Entry will be collectively considered and referred to herein as your **"Bonus Entries."** Only four (4) Entries per person. At the end of the Entry Period, one (1) potential winner will be chosen at random from all eligible Entries received during the Entry Period. To be eligible for the random drawing, all Entries must be received by 11:59:59 AM PT on March 27, 2024.

All Entries submitted in accordance with these Rules shall be hereinafter referred to as **"Eligible Entries"**. All Entries become the property of Sponsor and will not be acknowledged or returned. Hereafter, your email account will be referred to as **"Account."** Normal Internet access and data usage charges imposed by your online service provider will apply.

Sponsor may, in its sole discretion, disqualify any Entry that Sponsor deems to be in violation of these Rules at any time. In event of a dispute regarding the identity of the person submitting an Entry, the Entry will be deemed to be submitted by the person whose name appears on or who was assigned the Account. Entries by any method other than set forth in the "how to enter" section are void. Any use of automated or programmed methods of spamming Entry is prohibited. Neither the Sponsor, Associated Parties, nor any of its officers, directors, shareholders, employees, agents, artists or

representatives of the Sponsor or Associated Parties (individually a "Released Party" and collectively the "**Released Parties**") are responsible for Entries from persons residing, or physically located, outside any eligible Territory; or Entries that are altered, delayed, deleted, destroyed, forged, fraudulent, improperly accessed, inaccurate, incomplete, interrupted, irregular in any way, late, lost, misrouted, multiple, non-delivered, stolen, tampered with, unauthorized, unintelligible or otherwise not in compliance with these Rules; or for any printing, production, technical, electronic or other errors; or for lost, interrupted or unavailable network, server or other connections; miscommunications; failed phone or computer hardware or software or telephone transmissions; technical failures; unauthorized human intervention; traffic congestion; garbled or jumbled transmissions; undeliverable emails resulting from any form of active or passive email filtering; insufficient space in Entrant's Account to receive email; or other errors of any kind, whether due to electronic, mechanical or human error or other causes; even if caused by the negligence of any of the Released Parties.

Winner may be required to show proof of being the authorized account holder of the Account associated with the Entry. Any Entrant who attempts to enter with multiple Accounts or under multiple identities will be disqualified. Sponsor is not obligated to communicate with any Entrant during the duration of the Sweepstakes. Sweepstakes is subject to all applicable territorial, federal, state, local laws and regulations.

WINNER SELECTION & WINNER NOTIFICATION PROCESS: One (1) prize winner will be selected at random by Sponsor. Sweepstakes will be executed/conducted using a computer process that produces verifiably random results. Sweepstakes will be conducted on or about 12:00:00 P.M. PT on March 27, 2024 at the offices of the Sponsor. A prize notification will be sent to potential winner's Account by March 27, 2024 based on the information provided by participant upon Entry. Potential winner (and winner's guest) will be required to execute and return an Affidavit of Eligibility / Liability / Publicity Release ("**Affidavit/Release**") as determined by the Sponsor or Sponsor's agent (unless prohibited by law) within twenty-four (24) hours of date and time specified on the prize notification or they will be disqualified, and an alternate winner may be selected in Sponsor's sole discretion. If a potential winner is a resident of Canada, they must correctly answer, without assistance of any kind, a time-limited mathematical skill testing question administered at a mutually agreeable time by telephone. If any winner fails to respond to any prize notification sent to them by email within twenty-four (24) hours of transmission or if the Affidavit/Release, or if prize notification email is returned as undeliverable; or if a potential winner has failed to execute and return the Affidavit/Release, or any required document within the specified time period; or if potential winner is otherwise found to be ineligible; or if the selected potential winner cannot accept or receive the prize for any reason; or if the prize is returned undeliverable, or if the mathematical skill testing question (if applicable) is answered incorrectly, the potential winner will forfeit the prize and an alternate winner may be selected from all non-winning eligible Entries in Sponsor's sole discretion and time permitting. The alternate winner will be notified and be bound by the same conditions and timelines as stated in these terms and conditions. Prize will be awarded within seven (7) days after winner's verification. Should any winner be found to have made any false statement(s) in the Affidavit/Release, or any required document, that winner will be disqualified and required to promptly return to Sponsor their prize. Except where prohibited by law in any other eligible state, province or territory stated in these Rules, entry and acceptance of prize constitutes permission for Sponsor and/or any third party associated with the Sweepstakes to use each winner's first name, last name initial, city or province and country for fulfilling any winner's list requirements as required by U.S. promotion law.

Except where prohibited by law, entry and acceptance of prize constitutes permission for Sponsor and their respective agents to use winner's (and their guest's) name, prize won, hometown, likeness, video tape, photographs, and statements for purposes of advertising, promotion and publicity

(including online posting) in any and all media now or hereafter known throughout the world in perpetuity, without additional compensation, notification or permission. Furthermore, Sponsor and/or its respective agents may film, record and/or take photographs before/during/after the winner's trip and/or concert, and may use the resulting footage, recordings or photographs for a range of purposes, including, without limitation, for marketing and promoting Sponsor and/or their respective promotion partners/agents and their respective products and services and in any and all media worldwide (including but not limited to social media and all internet platforms). No additional compensation will be provided to winner or guest for any resulting footage.

5. **PRIZE & CORRESPONDING APPROXIMATE RETAIL VALUE ("ARV"):** One (1) prize ("**Prize**") winner will receive a four (4) day / three (3) night trip for winner and one (1) adult ("**guest**") to attend the Fletcher concert in Madrid, Spain on April 3, 2024 ("**Event**"). ARV of Prize: \$3,700.00 USD. Prize consists of: round trip coach airfare to/from a major commercial airport nearest to winner's primary residence to concert city (flights may include stopovers and/or connections); three (3) nights double occupancy hotel accommodations at UMUSIC HOTEL Madrid (one (1) premium room, room and tax only); dinner for two (2) at UMUSIC HOTEL MADRID on April 3, 2024 (includes two (2) meals and non-alcoholic beverages only); roundtrip ground transportation from hotel/concert; two (2) tickets to the Fletcher concert on April 3, 2024 (seat location to be determined in Sponsor's sole discretion); a meet and greet for two (2) with Fletcher (time, location and duration to be determined in Sponsor's sole discretion and wholly dependent upon Artist availability), and one (1) Fletcher merchandise gift. Ground transportation, gratuities, incidentals, upgrades, service charges, food, beverages, merchandise or any other expenses not specified herein are not included and are winner's sole responsibility. If actual value of Prize is lower than the stated ARV when Prize is procured and fulfilled, the difference will not be awarded. Winner will be required to provide hotel with a credit card at time of check-in to cover incidental fees/damages along with complying with any requirements mandated by the hotel's management. No substitution of Prize offered, no transfer of Prize to a third party is permitted and Prize may not be redeemed for cash value, except by Sponsor, who reserves the right in its sole discretion to substitute Prize or a portion of the Prize for a Prize of comparable or greater value. All fees, federal, state, and/or other expenses relating to the use, acceptance and possession of Prize are the sole responsibility of winner. Taxes are the responsibility of winner. An IRS form 1099 will be filed in the name of any U.S. winner for the retail value of Prize.

Winner and their guest must travel on same itinerary and dates determined by the Sponsor or forfeit all rights to Prize. Certain restrictions may apply. Airfare, hotel and other accommodations are subject to availability. Winner acknowledges that the Event is beyond the control of the Sponsor and is subject to being rescheduled, modified or cancelled. If the Event is postponed, canceled or has occurred, no compensation or substitution will be provided, and the Sponsor shall have no further obligation to winner. Winner and guest must comply with any security procedures or measures imposed by the Event's personnel and/or its representative(s). Sponsor and/or Event's personnel/representative(s) reserve the right in their sole discretion to suspend or cancel winner's or guest's attendance at Event due to non-compliance with any security procedure, hotel or venue requirements or inappropriate behavior or misconduct. If for any reason whatsoever, the winner is unable to travel after all travel arrangements have been made and paid, the Sponsor shall have no further obligation to the winner. If Prize is forfeited prior to Sponsor finalizing and paying for all portions of the Prize, and sufficient time exists to select an alternate winner, the Prize may be awarded to an alternate winner from all non-winning eligible entries. Prize Winner and guest are responsible for obtaining proper documentation (i.e., valid government issued photo identification, passport and/or visa) prior to travel. Prize Winner and guest's travel documents must be valid through October of 2024. Winner's

guest must be eighteen (18) years of age or older and will also be required to complete and return an Affidavit/Release prior to travel. Arrangements for the fulfillment of Prize will be made by Sponsor and/or its designated agents. Released Parties will not provide travel insurance for winner or guest nor for any missed flights or any circumstance that may prevent winner and/or guest from traveling to/from Event.

Entrants acknowledge that the Sponsor and Associated Parties do not make, nor are in any manner responsible for, any warranty, representations, expressed or implied, in fact or in law, relative the quality, conditions, fitness or merchantability of any aspect of Prize except that any merchandise portion of Prize shall be subject to any applicable manufacturer's standard warranties (if any).

SPECIAL CAUTION: COVID-19: Winner and guest, understand and agree that travel is inherently dangerous due to the COVID-19/Coronavirus pandemic which is a highly contagious and communicable disease; and, to the fullest extent permitted by law, each assumes all risks of illness or injury which may arise directly or indirectly, in whole or in part, from prize related travel and activities. Additionally, winner and guest understands and agrees that, in response to economic and/or social conditions caused by COVID-19/Coronavirus, Sponsor may be compelled to cancel the Event and/or the Sweepstakes with little (if any) advanced notice.

6. **ODDS:** Odds of winning a prize depend on the number of eligible Entries received during the Sweepstakes Entry Period.
7. **CONSENT AND RELEASE:** In all applicable territories to the fullest extent possible in law, Entrants, and on behalf of their respective heirs, executors, administrators, legal representatives, successors and assigns ("**Releasing Parties**"), release, defend and hold harmless the Released Parties from any and all actions, causes of action, suits, debts, dues, sums of money, accounts, reckonings, bonds, bills, specialties, covenants, contracts, controversies, agreements, promises, variances, trespasses, lost profits, indirect or direct damages, consequential damages, incidental damages, punitive or exemplary damages, judgments, extent, executions, claims and demands whatsoever, in law, admiralty or equity, whether known or unknown, foreseen or unforeseen, against Released Parties which any one or more of the Releasing Parties ever had, now have or hereafter can, shall or may have which in any way arise out of or result from participant's participation, acceptance and use or misuse of Prize or any portion of Prize, including property damage, personal injury or death.

In all applicable territories, Sponsor is not responsible for any suspension of the Sweepstakes or inability to implement the Sweepstakes or award any prize as contemplated herein due to any event beyond its control, including delays or interruptions caused by acts of God, acts of war, natural disasters, pandemic, weather, utility outages, acts of terrorism or any federal, state, or local government law, order, or regulation, order of any court or regulator. This Sweepstakes shall be governed by and interpreted under the laws of New York, without regard to its conflicts of laws provisions. Any and all disputes, claims, and causes of action arising out of or in connection with this Sweepstakes, shall be resolved individually, without resort to any form of class action or mandatory local law provisions outside of New York law provisions as per the stated governing law may apply.

By participating in this Sweepstakes, each Entrant located in the United States waives and relinquishes all rights and benefits afforded by California Civil Code 1542 and does so understanding and acknowledging the significance of this waiver. Section 1542 states as follows: "A GENERAL RELEASE DOES NOT EXTEND TO CLAIMS THAT THE CREDITOR OR RELEASING PARTY DID NOT KNOW OR SUSPECT TO EXIST IN HIS OR HER FAVOR AT THE TIME OF EXECUTING THE RELEASE AND THAT, IF

KNOWN, BY HIM OR HER, WOULD HAVE MATERIALLY AFFECTED HIS OR HER SETTLEMENT WITH THE DEBTOR OR THE RELEASED PARTIES.”

In all applicable territories, ANY CLAIMS, JUDGMENTS AND/OR AWARDS SHALL BE LIMITED TO ACTUAL OUT-OF-POCKET COSTS ASSOCIATED WITH ENTERING THIS SWEEPSTAKES. PARTICIPANT HEREBY WAIVES ANY RIGHTS OR CLAIMS TO LEGAL FEES, INDIRECT, SPECIAL, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF PARTICIPANT, WHETHER FORESEEABLE OR NOT AND WHETHER BASED ON NEGLIGENCE OR OTHERWISE.

8. **PERSONAL INFORMATION & PRIVACY:** Any personal information provided hereunder will be subject to Sponsor’s privacy policy at <https://privacy.umusic.com> (“**Privacy Policy**”; note that Sponsor is a “UMG Company” as referred to in the Privacy Policy). Sponsor will collect, process and use the data provided concerning the participant for purposes of management of the Sweepstakes; it is not possible for you to participate in the Sweepstakes without your personal data being processed in this way.
9. **DISCLAIMERS:** Entry materials/data that have been tampered with or altered, or mass entries or entries generated by a script, macro or use of automated devices are void. The Sponsor is not responsible for: (i) error, omission, interruption, deletion, defect, delay in operations or transmission, theft or destruction or unauthorized access to or alterations of entry materials, or for technical, network, telephone equipment, electronic, computer, hardware or software malfunctions of any kind, or inaccurate transmission of or failure to receive entry information by Sponsor on account of technical problems or traffic congestion on the Internet or at any web site or any combination thereof; (ii) any injury or damage to participant’s or any other person’s computer related to or resulting from participating in the Sweepstakes, or (iii) the failure of any third party to comply with the instructions and proper administration of this Sweepstakes. By participating in the Sweepstakes Entrants: (i) agree to be bound by these Rules, including all eligibility requirements, and (ii) agree to be bound by the decisions of Sponsor, which are final and binding in all matters relating to the Sweepstakes. Failure to comply with these Rules may result in disqualification from the Sweepstakes. In its absolute discretion, the Sponsor reserves the right to: permanently disqualify any person it believes has intentionally violated these Rules; and terminate the Sweepstakes if it becomes technically corrupted (including if a computer virus or system malfunction inalterably impairs its ability to conduct the Sweepstakes), or to select winner from among all eligible entries received prior to termination. **LEGAL WARNING:** ANY ATTEMPT BY AN INDIVIDUAL, WHETHER OR NOT A PARTICIPANT, TO DELIBERATELY INTERFERE WITH THE OPERATION OF THIS SWEEPSTAKES IS A VIOLATION OF CRIMINAL AND CIVIL LAWS AND SPONSOR RESERVES THE RIGHT TO SEEK DAMAGES AND DILIGENTLY PURSUE ALL REMEDIES AGAINST ANY SUCH INDIVIDUAL TO THE FULLEST EXTENT PERMITTED BY LAW.
10. **WINNER LIST:** For the results of the Sweepstakes, send a self-addressed, stamped envelope postmarked by March 27, 2024 to “Fletcher X UMUSIC HOTEL Madrid Experience Sweepstakes winner” c/o UMG Marketing, 2220 Colorado Blvd., Santa Monica, CA, U.S.A. 90404. Vermont residents may omit return postage.